

## SIOS SAP HANA gen/app Recovery Kit: Not supported with SPS for Linux 9.5

Dear SIOS Protection Suite for Linux Customer,

Our goal at SIOS is to work diligently to improve the customer experience and to ensure customers are able to keep current with the latest functionality and updates. We are committed to providing high-quality solutions with comprehensive support for our enterprise customers.

In 2016 SIOS released the SAP HANA recovery kit based on the gen/app architecture of the SIOS Protection Suite for Linux. After much research and customer feedback, and in accordance with SIOS support, we are preparing to release a licensed and fully integrated SIOS Protection Suite for Linux (SPS-L) SAP HANA Application Recovery kit (ARK).

SPS-L v9.5.0 introduces the new SAP HANA Application Recovery Kit, which will contain all the functionality our customers depend on for their Enterprise SAP HANA configuration, and a number of enhancements that include:

- Application intelligent validation and automation to reduce manual entry and potential errors
- GUI integration - resource creation, application/service status, menus for orchestration and validation of changes
- Integrated packaging (with the sps.img) and fully integrated with the setup wizard for installation
- SAP HANA Application Recovery Kit does not support SAP HANA 1.0

### What does this mean for you, our valued customer?

- SIOS will continue to support the SAP HANA gen/app based Recovery Kit with the SPS-L v9.4.x releases until **March of 2022**, per our standard [end of life policy](#).
- Existing SAP HANA gen/app Recovery Kit users/customers who wish to upgrade to SPS-L version v9.5.0 will be required to convert their existing SAP HANA gen/app resource to the new SAP HANA ARK. (**Note:** SAP HANA Application Recovery Kit does not support SAP HANA 1.0)
- New deployments of SPS-L v9.5.0 or later releases protecting SAP HANA must use the new (built-in) SAP HANA Application Recovery kit.
- A license key is required for the new SAP HANA Recovery Kit included in SPS-L v9.5.0. Prior to upgrading to SPS-L v9.5.0 please contact [SIOS Sales](#) or [SIOS Technical Support](#) to get your SAP HANA recovery kit licenses. Steps for upgrading to SPS-L v9.5.0 and the new SAP HANA Recovery Kit are available at [docs.us.sios.com](https://docs.us.sios.com).

To continue receiving the latest updates, features, and improvements from SIOS for our SAP HANA Application Recovery Kit, you should plan to upgrade your systems to the new SAP HANA ARK, as soon as feasible. Customers requiring assistance may contact our [Services team](#) for help planning and executing the migration process.

SPS-L v9.5.0 was released on May 12, 2020. The details can be found at [docs.us.sios.com](https://docs.us.sios.com).

Should you have any questions, please do not hesitate to reach out to [SIOS Sales](#) or [SIOS Technical Support](#). Please login to the [support portal](#) to download the latest version of SIOS Protection Suite for Linux.

Thank you for being our customer.

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Director, Customer Support

Cassius Rhue  
VP, Customer Experience

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Theresa	TN April 29, 2020
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Taka	TN April 25, 2020
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Adrienne	ASC 21/APR2020
Paul	PRC, 21Apr2020
Sajid	SAS, 21Apr2020
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Allyson	AS, 4/29/20

Proposed Portal Communication